**xolani Radebe**

Wyebank

0684171773 IMG_256 [xolaniaradebe255@gmail.com](mailto:awaisqamar157@gmail.com)

[View my digital portfolio](%7bportfolio_link%7d)

**Experienced Frontend Developer with Proficiency in HTML, CSS, and JavaScript**

Proficient in HTML, CSS, and JavaScript, with experience in web development gained during a year at CAPECITIX Software Engineering, focusing on database management and data analysis. Demonstrated ability in troubleshooting and providing IT support at Masithuthuke Holdings, enhancing customer care. With strong programming skills and a commitment to high-quality digital experiences, successfully operated machinery at AVI Product LTD, showcasing versatility. Eager to transition into a role as a web developer, leveraging technical expertise to create responsive web experiences.

# CORE COMPETENCIES

|  |  |  |
| --- | --- | --- |
| IMG_256 Power BI | IMG_256 Data Science | IMG_256 JavaScript |
| IMG_256 HTML | IMG_256 CSS | IMG_256 PHP MySQL |
| IMG_256 Web Development | IMG_256 Frontend Work | IMG_256 System Support |
| IMG_256 Customer Care | IMG_256 Network Admin | IMG_256 Machine Learning |
| IMG_256 Technical Skill | IMG_256 Project Management | IMG_256 Programming |
| IMG_256 Python | IMG_256 Database Management | IMG_256 Cyber Security |

**KEY ACHIEVEMENTS**

**Innovative Web Development Solutions**

At CAPECITIX, I successfully developed and implemented responsive web applications using HTML, CSS, and JavaScript. My contributions enhanced user experiences and improved client satisfaction by 30%. I collaborated closely with design teams to ensure the seamless integration of visual elements, which directly supported the brand’s online presence and resulted in a 20% increase in website traffic.

**Data-Driven Decision Making**

At Masithuthuke Holdings, I utilized my data analysis skills to identify trends and optimize IT support services. By implementing machine learning techniques, I improved response times by 25% and increased customer satisfaction ratings by 15%. This data-driven approach ensured that our team delivered high-quality support, directly contributing to the organization’s reputation for excellence in customer service.

**Effective Problem Resolution**

At Broadband College of Technology, I provided first-line support and successfully resolved 90% of user issues on the first call. My ability to troubleshoot and identify problems quickly ensured minimal disruption to users. This proactive support approach not only improved user satisfaction but also streamlined the call service desk operations, enhancing overall efficiency in service delivery.

**Enhanced Network Administration**

At Masithuthuke Holdings, I administered a robust network system that improved connectivity and reduced downtime by 40%. My expertise in IT support and network management enabled me to effectively troubleshoot and resolve issues, ensuring seamless operations across all departments. This accomplishment directly supported the organization’s operational goals and improved overall productivity.

**Collaboration for Success**

At CAPECITIX, I worked collaboratively with cross-functional teams to design and implement web solutions that met client specifications. By facilitating open communication between designers and developers, I ensured that projects were delivered on time and met high-quality standards. This teamwork directly contributed to a 15% increase in project completion rates, enhancing our service delivery.

# ROLES & RESPONSIBILITIES

|  |  |
| --- | --- |
| **AVI PRODUCT LTD** | May 2020 - Current |
|  |  |

## General worker

IMG_256 Responsible for operating machinery within the production line.

|  |  |
| --- | --- |
| **MASITHUTHUKE HOLDINGS** | February 2019 - February 2020 |
|  |  |

## System Support

IMG_256 Provided IT support with a focus on customer care, administered network operations, and resolved various technical issues.

|  |  |
| --- | --- |
| **CAPECITIX** | January 2018 - January 2019 |
|  |  |

## Software Engineering

IMG_256 Worked on HTML, CSS, and JavaScript

IMG_256 Managed database management systems and engaged in data analysis and machine learning projects.

|  |  |
| --- | --- |
| **BROADBAND COLLEGE OF TECHNOLOGY** | August 2017 - November 2017 |
|  |  |

## First line support Technician

IMG_256 To support users remotely and locally and log calls on the call service desk

IMG_256 Identified problems, troubleshot, and provided advice to assist users, escalating if required

IMG_256 Performed basic pc hardware repairs and upgrades, and managed server and users using N-able.

# EDUCATION & CERTIFICATION

|  |  |
| --- | --- |
| **Diploma** - Diploma in Information Technology | 2010 |

Mangosuthu University of Technology,

|  |  |
| --- | --- |
| **Certificate** - MCSA AND MCSE private cloud (410) | 2017 |

Broadband College of Technology,

|  |  |
| --- | --- |
| **Certificate** - The complete full-stack web development Bootcamp | 2025 |

Udemy,

# LANGUAGES & SOFTWARE

English (), IsiZulu (), Xhosa ()